ENS
Encounter Notification Service®

ENS® is the industry leader in real-time clinical event notifications.

650+
DATA SENDERS

2,405,000+
HOSPITAL NOTIFICATIONS MONTHLY

WHAT IS ENS®?

Encounter Notification Service® (ENS®), powered by Audacious Inquiry (Ai), is a low-complexity and high value population health management tool for providers, payers, accountable care organizations, and patient-centered medical homes. ENS technology is easily deployable and relies on basic healthcare data in the Admission, Discharge and Transfer (ADT) message.

ENS offers a more efficient and cost-effective way to coordinate care. Ai has deployed ENS for customers in Maryland, the District of Columbia, Delaware, Pennsylvania, Utah, and Florida. Over 18.5 million patients are subscribed via ENS, and over 2.4 million notifications are sent each month.

HOW CAN ENS® HELP YOU?

Improve Care Coordination
ENS notifications enable improved and more coordinated care when patients or members experience transitions.

Improve Patient Satisfaction
ENS notifications improve communications between care team managers and patients, leading to greater engagement and satisfaction.

Avoid Unnecessary Readmissions
Knowing when, where, and why your patients are hospitalized provides an opportunity to intervene and avoid unnecessary readmissions.

New Revenue Opportunities
ENS notifications present an opportunity for providers to capture transitional care related revenue for Medicare patients.

Meaningful Use Compliance (Stage 2)
Enables the automatic routing of discharge summaries from hospitals in a manner compliant with MU requirements for Transitions of Care.

18,650,000+
PATIENTS SUBSCRIBED

1,300+
SUBSCRIBING ORGANIZATIONS

ENSinAction.com
AINQ.com

HOW DOES ENS® WORK?

- ENS uses ADT messages that are already created within hospital systems.

- Every time an ADT message is received by ENS, the patient within the ADT is compared to the subscription list pre-loaded by providers or MCOs into ENS.

- If a patient match is found, a notification is generated and sent to the subscribing provider or carrier.

- The ENS message can include C-CDAs, and clinical data such as reason for visit, and discharge diagnosis.

ABOUT Ai

Audacious Inquiry is a heath information technology and policy company leading the way to smarter healthcare. For over a decade, government, private, and non-profit organizations have turned to Ai to rethink how health information is shared, managed, leveraged, and protected.

Ai
AUDACIOUS INQUIRY

BOLD SOLUTIONS FOR
CONNECTED HEALTHCARE